



Session Outcome Document

Session Title: WSIS+20 Consultation: Two Decades of WSIS – Advancing Digital Cooperation Through Action Lines

WSIS

Tuesday, 8 July 2025 — 12:00–14:00 (Room L)

<https://www.itu.int/net4/wsis/forum/2025/Agenda/Session/440>

Key Issues Discussed – “Looking Beyond 2025”

- Mainstream youth voices: embed youth participation and co-creation mechanisms within every Action Line.
- Sharper measurement: tighten national and regional reporting—leveraging IGF and Global Digital Compact channels—to enable comparable metrics.
- Cybersecurity & AI integration: ensure digital safety, trustworthy AI, and algorithmic accountability are visible across Action Lines.
- Multistakeholder legacy: acknowledge two decades of collaboration as WSIS’s signature achievement and a non-negotiable governance norm.
- Persistent digital divide: connectivity gaps, affordable access, and limited digital skills remain the largest obstacles to inclusive transformation.
- Language & localisation barriers: meaningful access hinges on content and interfaces in local languages; English-dominant resources limit uptake.
- Infrastructure bottlenecks: last-mile networks and resilient backbone capacity continue to trail demand, constraining data-intensive services.

Tangible Outcomes of the Session

1. Key achievements acknowledged

- Endorsement that the original eleven Action Lines remain fit-for-purpose, adapting from dial-up connectivity to cloud-scale AI without losing clarity.
- Validation of the multistakeholder cooperation model as a catalytic force for SDG progress and digital transformation.



3. Agreements / commitments

- Commitment by youth-led networks to produce annual “Youth Scorecards” evaluating Action Line implementation country by country.
- Civil-society coalition will curate a multilingual repository of best-practice resources on cybersecurity and responsible AI for dissemination.

Key Recommendations & Forward-Looking Action Plan

- Institutionalise youth co-leadership by mandating a minimum 20 % representation of youth organisations in every Action-Line steering group and review panel.
- Codify an integrated measurement framework that aligns Action-Line indicators with the WSIS-SDG Matrix, IGF outputs, and Global Digital Compact benchmarks; publish open datasets annually.
- Embed cybersecurity and AI ethics check-lists into all Action-Line project guidelines, ensuring proactive risk assessment and human-rights safeguards.
- Strengthen regional implementation by pairing Action Line leads with local authorities and Regional Commissions to co-design context-specific targets and financing plans.
- Boost last-mile capacity through public–private partnerships that bundle infrastructure roll-out with community-level digital-skills programmes and multilingual content incentives.